

Dear Commissioners:

Don't prevent states from fixing my cell phone problems. I am writing to oppose CG Docket No. 04-208 and WT Docket No. 05-194, which will unjustly take away the authority of states to tackle problems with cell phone service, including abusive cancellation penalties. Worse, the proposal will put in place a weak set of cell phone company-endorsed rules that offer no improvements in service or enforcement.

It's time to adopt policies that force cell phone companies to improve the level of service they provide to consumers. The cell phone industry has created the image of NECESSITY of cell phones, of course the status seeking American public has believed them and now are paying the price of being so gullable! Cell phone hype has give free reign to the providers for ridiculous fees, taxes, extra charges. I would encourage ALL un-necessary cell users (non-medical, non-legal, non-law enforcement) to STOP utilizing this gimmick and leave the cell companies to their own cesspool of loss. Leave the STRESS behind and again ENJOY dining, shopping, visiting without the incessant cell phone ringing!! The FCC has not adopted policies on this as it IS viewed as a luxury NOT a necessity, not a public utility!

Although CG Docket No. 04-208 purports to address consumer frustration with confusing cell phone bills, hidden fees and misleading advertising, the proposal does little for consumers. In the name of helping us, the agency is proposing to block states from passing their own pro-consumer laws. As bad, WT Docket No. 05-194 would bar state courts from enforcing state law when it comes to unfair and abusive cell phone contracts. That's going too far.

States are responding to consumer complaints. Don't stop them! And don't give in to adopting weak, industry-drafted rules in their place. The FCC should stand up to the cell phone industry, and respect states rights and strong consumer protections.

Sincerely,
Eleanora Jacobsen